

Billings & Receivables Frequently Asked Questions

How can I see my invoice?

You can see your invoices on the Parent Portal via the following link:
<http://resources.harker.org/billing-and-payment-hub/>.

What payment methods do we accept?

We accept the following payment methods:

- On-line bill payment through the <http://resources.harker.org/billing-and-payment-hub/>
- Personal checks
- ACH (please inquiry for the form accountsreceivable@harker.org)
- Wire Transfers

Will the statement be issued and at what frequency?

The Account Receivable Department will issue statements for all outstanding invoices on the monthly basis.

Why did my account incur a finance charge?

All accounts with a past due balance will incur a finance charge (late payment fee). The balance is considered past due if the payment is not received by the 15th of the month, or the following business day if the 15th is a weekend.

I can't see any invoice on my student account(s) on the Billing Portal.

The Billing Portal is default to show only open/unpaid invoices. To view your payment history and past invoices, select "All Items" or "Paid Items" with the drop-down button.



Invoice Description	Document Type	Post Date	Amount	Date Cleared	Balance
Member Vocabulary Program Subscription	Customer Invoice	9/17/17	14.00		14.00
St. Francis Debate	Customer Invoice	9/17/17	150.00		150.00

Where can I download the Form to claim my dependent care expenses from FSA or for filing taxes?

Please contact AccountsReceivable@harker.org and we will prepare a letter for you. You will need to specify the student's name and ID and the period (school year/calendar year) you want to cover. We prepare the letter once or twice a year, January and/or June.

Can I pay tuition with my 529 account?

Yes, you can. Have the account manager make a check payable to The Harker School, PO Box 516607, Los Angeles, CA 90051-0599. If the funds need to be transferred electronically, please contact AccountsReceivable@harker.org for our bank information.